

Dear Customer,

The City of Antioch is offering its water customers payment plan options to bring their current water account up to date. To make payment arrangements, please email <u>service@antiochca.gov</u> to get started.

If you need assistance paying down any remaining water debt, you may be eligible for other State or Federal assistance programs. One of those programs is the Low Income Household Water Assistance Program (LIHWAP), which will be administered through the California Department of Community Services and Development (CSD), and is scheduled to begin <u>May 2022</u>. For more information on LIHWAP and to learn more about the eligibility requirements, visit their website at: <u>www.csd.ca.gov/waterbill</u>"

ADDITIONAL ASSISTANCE: Other state agencies have received federal funding to assist customers directly.

- California Arrearage Payment Program, administered by California Department of Community Services & Development <u>https://www.csd.ca.gov/Pages/CAPP.aspx</u>
- Low Income Home Energy Assistance Program, administered by California Department of Community Services and Development <u>https://www.csd.ca.gov/Pages/LIHEAPProgram.aspx</u>
- California COVID-19 Rent Relief, administered by Consumer Services and Housing Agency https://housing.ca.gov/covid_rr/